

2012



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Performance Measures

Acute Care

[A3](#)

Adult Medical / Surgical Combined
196 Hospital Licensed Beds

Date of Services Budgeted: **FY 2012**

A well-staffed unit is not only defined by the number of caregivers included in the team, but by the carefully chosen members of each team depending upon the needs of each patient and the unit overall.

[How to Read and Understand Staffing Plans](#)

Average Number of Patients Per Day:	28.92
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Direct Caregivers	Scheduled Hours	Shift Length	Number of Staff						
			Mon	Tues	Wed	Thurs	Fri	Sat	Sun
Day Shift									
RN	8am-4pm	8.00	5.50	5.50	5.50	5.50	5.50	6.00	6.00
RN	8am-4pm	8.00	0.50	0.50	0.50	0.50	0.50		
Unlicensed Assistive Personnel	8am-4pm	8.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
Evening Shift									
RN	4pm-12am	8.00	5.75	5.75	5.75	5.75	5.75	6.00	6.00
RN	4pm-8pm	8.00	0.25	0.25	0.25	0.25	0.25		
Unlicensed Assistive Personnel	4am-12am	8.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
Night Shift									
RN	12am-8am	8.00	5.50	5.50	5.50	5.50	5.50	5.50	5.50
Unlicensed Assistive Personnel	12am-8am	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	7.02
-------------------------------------------------------------	------

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	7.02
Actual Worked Hours Per Patient Day	6.27
% Difference	-10.68%
Click here for more information	

Additional Care Team Members			
Click here for Care Team Member definitions			
Skills	Shift Coverage		
	Day	Evening	Night
Unit Nurse Management	X		
Staff Educator	X		
Clinical Nurse Specialist			
Unit Clerical Support	X	X	
1:1 Patient Observer	X	X	X

Additional Unit Information:

There are many variables to consider in establishing safe, efficiently staffed hospital units. Patient care units differ based upon the types of patients cared for on a given unit, and the way in which care is organized and delivered there. Education and experience levels of unit staff support from nurse educators and nurse managers also factor into unit staffing decisions, as does the unique characteristics and mission of each hospital. It is also important to look at patient outcomes (including fall rates,

Admissions Nurse			
Patient Transport Team	X	X	
IV Therapy Team / Line Access			
Monitor Technician			
Rapid Response Team	X	X	X
Respiratory Therapy Support	X	X	X
Nutritionist	X		
Rehab Activities (OT, PT, Speech)	X		
Clinical Pharmacist	X	X	
Licensed Social Services / Case Management	X		
Spiritual Services	X		
Hospitalist / NP / PA	X	X	X
Intensivist / Neonatologist			
Nursing Student	X	X	
Recreation / Milieu Therapist			
Intern / Resident			
Other	X	X	X

pressure ulcer rates, and Hospital Compare measures related to heart attack care, heart failure care, pneumonia care and surgical care) in the Performance Measures section of PatientCareLink.

Other Team Members:

Interpreter services , available 24/7

There are many variables to consider in establishing safe, efficiently staffed hospital units. Patient care units differ based upon the types of patients cared for on a given unit, and the way in which care is organized and delivered there. Education and experience levels of unit staff, support from nurse educators and nurse managers also factor into unit staffing decisions, as does the unique characteristics and mission of each hospital. It is also important to look at patient outcomes (including fall rates, pressure ulcer rates, and Hospital Compare measures related to heart attack care, heart failure care, pneumonia care and surgical care) in the Performance Measures section of PatientCareLink.

The list of caregivers in these boxes were provided to all hospitals.



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Performance Measures

Acute Care
A6

Adult Medical / Surgical Combined
196 Hospital Licensed Beds

[How to Read and Understand Staffing Plans](#)

Date of Services Budgeted: **FY 2012**

Average Number of Patients Per Day:	31.91
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A well-staffed unit is not only defined by the number of caregivers included in the team, but by the carefully chosen members of each team depending upon the needs of each patient and the unit overall.

Direct Caregivers	Scheduled Hours	Shift Length	Number of Staff						
			Mon	Tues	Wed	Thurs	Fri	Sat	Sun
Day Shift									
RN	8am-4pm	8.00	7.00	7.00	7.00	7.00	7.00	7.00	7.00
RN	8am-4pm	8.00	0.50	0.50	0.50	0.50	0.50		
Unlicensed Assistive Personnel	8am-4pm	8.00	3.50	3.50	3.50	3.50	3.50	3.50	3.50
Evening Shift									
RN	4pm-12am	8.00	7.00	7.00	7.00	7.00	7.00	7.00	7.00
RN	4pm-8pm	8.00	0.25	0.25	0.25	0.25	0.25		
Unlicensed Assistive Personnel	4pm-12am	8.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
Night Shift									
RN	12am-8am	8.00	7.00	7.00	7.00	7.00	7.00	7.00	7.00
Unlicensed Assistive Personnel	12am-8am	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	7.49
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Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	7.49
Actual Worked Hours Per Patient Day	5.28
% Difference	-29.51%
Click here for more information	

Additional Care Team Members			
Click here for Care Team Member definitions			
Skills	Shift Coverage		
	Day	Evening	Night
Unit Nurse Management	X		
Staff Educator	X		
Clinical Nurse Specialist			
Unit Clerical Support	X	X	
1:1 Patient Observer	X	X	X

Additional Unit Information:

There are many variables to consider in establishing safe, efficiently staffed hospital units. Patient care units differ based upon the types of patients cared for on a given unit, and the way in which care is organized and delivered there. Education and experience levels of unit staff support from nurse educators and nurse managers also factor into unit staffing decisions, as does the unique characteristics and mission of each hospital. It is also important to look at patient outcomes (including fall rates,

Admissions Nurse			
Patient Transport Team	X	X	
IV Therapy Team / Line Access			
Monitor Technician			
Rapid Response Team	X	X	X
Respiratory Therapy Support	X	X	X
Nutritionist	X		
Rehab Activities (OT, PT, Speech)	X		
Clinical Pharmacist	X	X	
Licensed Social Services / Case Management			
Spiritual Services	X		
Hospitalist / NP / PA	X	X	X
Intensivist / Neonatologist			
Nursing Student	X	X	
Recreation / Milieu Therapist			
Intern / Resident			
Other	X	X	X

pressure ulcer rates, and Hospital Compare measures related to heart attack care, heart failure care, pneumonia care and surgical care) in the Performance Measures section of PatientCareLink

Other Team Members:

Interpreter services, available 24/7

There are many variables to consider in establishing safe, efficiently staffed hospital units. Patient care units differ based upon the types of patients cared for on a given unit, and the way in which care is organized and delivered there. Education and experience levels of unit staff, support from nurse educators and nurse managers also factor into unit staffing decisions, as does the unique characteristics and mission of each hospital. It is also important to look at patient outcomes (including fall rates, pressure ulcer rates, and Hospital Compare measures related to heart attack care, heart failure care, pneumonia care and surgical care) in the Performance Measures section of PatientCareLink.

The list of caregivers in these boxes were provided to all hospitals.



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Performance Measures

Quincy Medical Center - B3 ICU

Acute Care
B3 ICU
 Adult Critical Care - Medical / Surgical Combined
 196 Hospital Licensed Beds

[How to Read and Understand Staffing Plans](#)

Date of Services Budgeted: **FY 2012**

A well-staffed unit is not only defined by the number of caregivers included in the team, but by the carefully chosen members of each team depending upon the needs of each patient and the unit overall.

Average Number of Patients Per Day:	3.99
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Direct Caregivers	Scheduled Hours	Shift Length	Number of Staff						
			Mon	Tues	Wed	Thurs	Fri	Sat	Sun
Day Shift									
RN	8am-4pm	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00
Unlicensed Assistive Personnel	8am-4pm	8.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Evening Shift									
RN	4pm-12am	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00
Unlicensed Assistive Personnel	4pm-8pm	8.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Night Shift									
RN	12am-8am	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00
Unlicensed Assistive Personnel	12am-8am	8.00	0.50	0.50	0.50	0.50	0.50	0.50	0.50

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	16.95
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Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	16.95
-------------------------------------------------------------	-------

Actual Worked Hours Per Patient Day	17.26
--------------------------------------------	--------------

% Difference	1.83%
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Additional Care Team Members			
Click here for Care Team Member definitions			
Skills	Shift Coverage		
	Day	Evening	Night
Unit Nurse Management	X		
Staff Educator	X		
Clinical Nurse Specialist			
Unit Clerical Support	X	X	
1:1 Patient Observer	X	X	X
Admissions Nurse			
Patient Transport Team	X	X	
IV Therapy Team / Line Access			

Additional Unit Information:

There are many variables to consider in establishing safe, efficiently staffed hospital units. Patient care units differ based upon the types of patients cared for on a given unit, and the way in which care is organized and delivered there. Education and experience levels of unit staff support from nurse educators and nurse managers also factor into unit staffing decisions, as does the unique characteristics and mission of each hospital. It is also important to look at patient outcomes (including fall rates, pressure ulcer rates, and Hospital Compare measures related to heart attack care, heart failure care, pneumonia care and surgical care) in the Performance Measures section of PatientCareLink

Monitor Technician			
Rapid Response Team	X	X	X
Respiratory Therapy Support	X	X	X
Nutritionist	X		
Rehab Activities (OT, PT, Speech)	X		
Clinical Pharmacist	X	X	
Licensed Social Services / Case Management	X		
Spiritual Services	X		
Hospitalist / NP / PA	X		X
Intensivist / Neonatologist	X	X	X
Nursing Student	X	X	
Recreation / Milieu Therapist			
Intern / Resident			
Other	X	X	X

Other Team Members:
 Interpreter services, available 24/7

The list of caregivers in these boxes were provided to all hospitals.

There are many variables to consider in establishing safe, efficiently staffed hospital units. Patient care units differ based upon the types of patients cared for on a given unit, and the way in which care is organized and delivered there. Education and experience levels of unit staff, support from nurse educators and nurse managers also factor into unit staffing decisions, as does the unique characteristics and mission of each hospital. It is also important to look at patient outcomes (including fall rates, pressure ulcer rates, and Hospital Compare measures related to heart attack care, heart failure care, pneumonia care and surgical care) in the Performance Measures section of PatientCareLink.



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Quincy Medical Center - Psychiatry - C1

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Performance Measures

Acute Care

[Psychiatry - C1](#)

Behavioral Health - Adult - Geriatrics

196 Hospital Licensed Beds

[How to Read and Understand Staffing Plans](#)

Date of Services Budgeted: FY 2012

A well-staffed unit is not only defined by the number of caregivers included in the team, but by the carefully chosen members of each team depending upon the needs of each patient and the unit overall.

Average Number of Patients Per Day:	19.95
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Direct Caregivers	Scheduled Hours	Shift Length	Number of Staff						
			Mon	Tues	Wed	Thurs	Fri	Sat	Sun
Day Shift									
RN	8am-4pm	8.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
RN	8am-4pm	4.00	1.00	1.00	1.00	1.00	1.00		
Unlicensed Assistive Personnel	8am-4pm	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00
Mental Health Counselor	10am-2pm	4.00	2.00	2.00	1.00	2.00	1.00		
Evening Shift									
RN	4pm-12am	8.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
RN	4pm-8pm	2.00	1.00	1.00	1.00	1.00	1.00		
Unlicensed Assistive Personnel	4pm-12am	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00
Night Shift									
RN	12am-8am	8.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
Unlicensed Assistive Personnel	12am-8am	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	7.22
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Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	7.22
-------------------------------------------------------------	------

Actual Worked Hours Per Patient Day	5.01
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% Difference	-30.61%
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[Click here for more information](#)

Additional Care Team Members			
Click here for Care Team Member definitions			
Skills	Shift Coverage		
	Day	Evening	Night
Unit Nurse Management	X		
Staff Educator	X		
Clinical Nurse Specialist			
Unit Clerical Support	X	X	

Additional Unit Information:

There are many variables to consider in establishing safe, efficiently staffed hospital units. Patient care units differ based upon the types of patients cared for on a given unit, and the way in which care is organized and delivered there. Education and experience levels of unit staff support from nurse educators and nurse managers also factor into unit staffing decisions, as does the unique characteristics and mission of each hospital. It is also important to

1:1 Patient Observer	X	X	X
Admissions Nurse			
Patient Transport Team	X	X	
IV Therapy Team / Line Access			
Monitor Technician			
Rapid Response Team	X	X	X
Respiratory Therapy Support	X	X	X
Nutritionist	X		
Rehab Activities (OT, PT, Speech)	X		
Clinical Pharmacist	X	X	
Licensed Social Services / Case Management	X		
Spiritual Services	X		
Hospitalist / NP / PA	X	X	X
Intensivist / Neonatologist	X		
Nursing Student	X		
Recreation / Milieu Therapist	X	X	
Intern / Resident			
Other	X	X	X

look at patient outcomes (including fall rates, pressure ulcer rates, and Hospital Compare measures related to heart attack care, heart failure care, pneumonia care and surgical care) in the Performance Measures section of PatientCareLink.

Other Team Members:

Interpreter services, available 24/7

There are many variables to consider in establishing safe, efficiently staffed hospital units. Patient care units differ based upon the types of patients cared for on a given unit, and the way in which care is organized and delivered there. Education and experience levels of unit staff, support from nurse educators and nurse managers also factor into unit staffing decisions, as does the unique characteristics and mission of each hospital. It is also important to look at patient outcomes (including fall rates, pressure ulcer rates, and Hospital Compare measures related to heart attack care, heart failure care, pneumonia care and surgical care) in the Performance Measures section of PatientCareLink.

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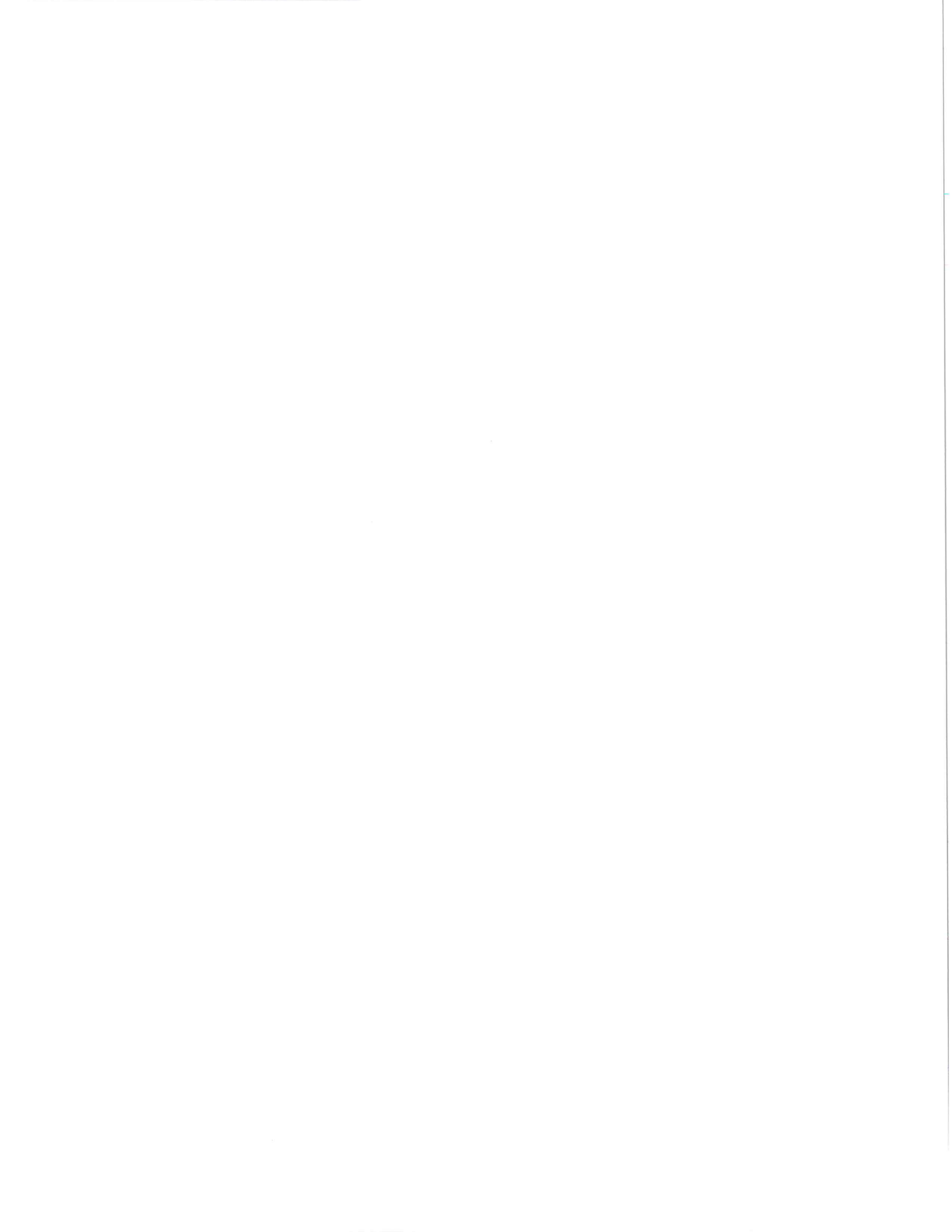


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Performance Measures

Acute Care

A3
Adult Medical / Surgical Combined
196 Hospital Licensed Beds

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Date of Services Budgeted: FY 2011

A well-staffed unit is not only defined by the number of caregivers included in the team, but by the carefully chosen members of each team depending upon the needs of each patient and the unit overall.

Average Number of Patients Per Day:	29.00
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Direct Caregivers	Scheduled Hours	Shift Length	Number of Staff						
			Mon	Tues	Wed	Thurs	Fri	Sat	Sun
Day Shift									
RN	8am-4pm	8.00	6.00	6.00	6.00	6.00	6.00	6.00	6.00
RN	8am-4pm	4.00	1.00	1.00	1.00	1.00	1.00		
Unlicensed Assistive Personnel	8am-4pm	8.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
Evening Shift									
RN	4pm-12am	8.00	6.00	6.00	6.00	6.00	6.00	6.00	6.00
RN	4pm-8pm	2.00	1.00	1.00	1.00	1.00	1.00		
Unlicensed Assistive Personnel	4pm-12am	8.00	3.00	3.00	3.00	3.00	3.00	2.50	2.50
Night Shift									
RN	12am-8am	8.00	5.50	5.50	5.50	5.50	5.50	5.50	5.50
Unlicensed Assistive Personnel	12am-8am	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	7.12
-------------------------------------------------------------	------

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	7.12
Actual Worked Hours Per Patient Day	7.37
% Difference	3.51%

Additional Care Team Members			
Click here for Care Team Member definitions			
Skills	Shift Coverage		
	Day	Evening	Night
Unit Nurse Management	X		
Staff Educator	X		
Clinical Nurse Specialist			
Unit Clerical Support	X	X	
1:1 Patient Observer	X	X	X
Admissions Nurse			

Additional Unit Information:

Resource nurse scheduled 8am to 8:30pm Monday through Friday to assist with patient flow and changes in census and acuity

Other Team Members:

Other is interpreter services, available 24/7.

Patient Transport Team	X	X	
IV Therapy Team / Line Access			
Monitor Technician			
Rapid Response Team	X	X	X
Respiratory Therapy Support	X	X	X
Nutritionist	X		
Rehab Activities (OT, PT, Speech)	X		
Clinical Pharmacist	X	X	
Licensed Social Services / Case Management	X		
Spiritual Services	X		
Hospitalist / NP / PA	X	X	X
Intensivist / Neonatologist			
Nursing Student	X	X	
Recreation / Milieu Therapist			
Intern / Resident			
Other	X	X	X

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Acute Care

A6

Adult Medical / Surgical Combined
196 Hospital Licensed Beds

Date of Services Budgeted: FY 2011

A well-staffed unit is not only defined by the number of caregivers included in the team, but by the carefully chosen members of each team depending upon the needs of each patient and the unit overall.

[How to Read and Understand Staffing Plans](#)

Average Number of Patients Per Day:	32.00
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Direct Caregivers	Scheduled Hours	Shift Length	Number of Staff						
			Mon	Tues	Wed	Thurs	Fri	Sat	Sun
Day Shift									
RN	8am-4pm	8.00	7.50	7.50	7.50	7.50	7.50	7.50	7.50
RN	8am-4pm	4.00	1.00	1.00	1.00	1.00	1.00		
Unlicensed Assistive Personnel	8m-4m	8.00	3.50	3.50	3.50	3.50	3.50	3.50	3.50
Evening Shift									
RN	4pm-12ma	8.00	7.00	7.00	7.00	7.00	7.00	7.00	7.00
RN	4pm-8pm	2.00	1.00	1.00	1.00	1.00	1.00		
Unlicensed Assistive Personnel	4pm-12am	8.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
Night Shift									
RN	12am-8am	8.00	7.00	7.00	7.00	7.00	7.00	7.00	7.00
Unlicensed Assistive Personnel	12am-8am	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	7.61
-------------------------------------------------------------	------

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	7.61
-------------------------------------------------------------	------

Actual Worked Hours Per Patient Day	7.74
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% Difference	1.71%
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Additional Care Team Members			
Click here for Care Team Member definitions			
Skills	Shift Coverage		
	Day	Evening	Night
Unit Nurse Management	X		
Staff Educator	X		
Clinical Nurse Specialist			
Unit Clerical Support	X	X	
1:1 Patient Observer	X	X	X
Admissions Nurse			

Additional Unit Information:

Resource nurse scheduled 8am to 8:30pm Monday through Friday to assist with patient flow and changes in census and acuity.

Other Team Members:

Other is interpreter services, available 24/7.

Patient Transport Team	X	X	
IV Therapy Team / Line Access			
Monitor Technician			
Rapid Response Team	X	X	X
Respiratory Therapy Support	X	X	X
Nutritionist	X		
Rehab Activities (OT, PT, Speech)	X		
Clinical Pharmacist	X	X	
Licensed Social Services / Case Management	X		
Spiritual Services	X		
Hospitalist / NP / PA	X	X	X
Intensivist / Neonatologist			
Nursing Student	X	X	
Recreation / Milieu Therapist			
Intern / Resident			
Other	X	X	X

There are many variables to consider in establishing safe, efficiently staffed hospital units. Patient care units differ based upon the types of patients cared for on a given unit, and the way in which care is organized and delivered there. Education and experience levels of unit staff, support from nurse educators and nurse managers also factor into unit staffing decisions, as does the unique characteristics and mission of each hospital. It is also important to look at patient outcomes (including fall rates, pressure ulcer rates, and Hospital Compare measures related to heart attack care, heart failure care, pneumonia care and surgical care) in the Performance Measures section of PatientCareLink.

The list of caregivers in these boxes were provided to all hospitals.



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Quincy Medical Center - B3

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Performance Measures

Acute Care

B3

Adult Critical Care - Medical / Surgical Combined
196 Hospital Licensed Beds

[How to Read and Understand Staffing Plans](#)

Date of Services Budgeted: FY 2011

A well-staffed unit is not only defined by the number of caregivers included in the team, but by the carefully chosen members of each team depending upon the needs of each patient and the unit overall.

Average Number of Patients Per Day:	11.00
-------------------------------------	-------

Direct Caregivers	Scheduled Hours	Shift Length	Number of Staff						
			Mon	Tues	Wed	Thurs	Fri	Sat	Sun
Day Shift									
RN	8am-4pm	8.00	5.00	5.00	5.00	5.00	5.00	5.00	5.00
RN	8am-4pm	4.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Unlicensed Assistive Personnel	8am-4pm	8.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Evening Shift									
RN	4pm-12am	8.00	5.00	5.00	5.00	5.00	5.00	5.00	5.00
RN	4pm-8pm	2.00	1.00	1.00	1.00	1.00	1.00		
Unlicensed Assistive Personnel	4pm-12am	8.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Night Shift									
RN	12am-8am	8.00	5.00	5.00	5.00	5.00	5.00	5.00	5.00
Unlicensed Assistive Personnel	12am-8am	8.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	13.44
-------------------------------------------------------------	-------

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	13.44
Actual Worked Hours Per Patient Day	13.25
% Difference	-1.41%

Additional Care Team Members			
Click here for Care Team Member definitions			
Skills	Shift Coverage		
	Day	Evening	Night
Unit Nurse Management	X		
Staff Educator	X		
Clinical Nurse Specialist			
Unit Clerical Support	X	X	
1:1 Patient Observer	X	X	X
Admissions Nurse			

Additional Unit Information:
This unit has 4 budgeted ICU beds and 7 budgeted PCU beds making it a mixed acuity unit. Planned staffing numbers reflect this mix, however if the mix of patients changes, the staffing is adjusted according to patient acuity. This past year all PCU nurses received ICU training to allow all our colleagues to have the same clinical competencies and thus provide more flexibility to meet changes in patient care needs. Resource nurse added 8am to 8:30pm Monday through Friday to support changes in patient flow, census and acuity. .

Patient Transport Team	X	X	
IV Therapy Team / Line Access			
Monitor Technician			
Rapid Response Team	X	X	X
Respiratory Therapy Support	X	X	X
Nutritionist	X		
Rehab Activities (OT, PT, Speech)	X		
Clinical Pharmacist	X	X	
Licensed Social Services / Case Management	X		
Spiritual Services	X		
Hospitalist / NP / PA	X	X	X
Intensivist / Neonatologist	X	X	X
Nursing Student	X	X	
Recreation / Milieu Therapist			
Intern / Resident			
Other	X	X	X

Other Team Members:

Other is interpreter services, available 24/7.

There are many variables to consider in establishing safe, efficiently staffed hospital units. Patient care units differ based upon the types of patients cared for on a given unit, and the way in which care is organized and delivered there. Education and experience levels of unit staff, support from nurse educators and nurse managers also factor into unit staffing decisions, as does the unique characteristics and mission of each hospital. It is also important to look at patient outcomes (including fall rates, pressure ulcer rates, and Hospital Compare measures related to heart attack care, heart failure care, pneumonia care and surgical care) in the Performance Measures section of PatientCareLink.

The list of caregivers in these boxes were provided to all hospitals.



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Performance Measures

Quincy Medical Center - Psychiatry - C1

Acute Care
Psychiatry - C1
 Behavioral Health - Adult - Geriatrics
 196 Hospital Licensed Beds

[How to Read and Understand Staffing Plans](#)

Date of Services Budgeted: **FY 2011**

Average Number of Patients Per Day:	20.00
-------------------------------------	-------

A well-staffed unit is not only defined by the number of caregivers included in the team, but by the carefully chosen members of each team depending upon the needs of each patient and the unit overall.

Direct Caregivers	Scheduled Hours	Shift Length	Number of Staff						
			Mon	Tues	Wed	Thurs	Fri	Sat	Sun
Day Shift									
RN	8am-4pm	8.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
RN	8am-4pm	4.00	1.00	1.00	1.00	1.00	1.00		
Unlicensed Assistive Personnel	8am-4pm	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00
Mental Health Counselor	10am-2pm	4.00	2.00	2.00	1.00	2.00	1.00		
Evening Shift									
RN	4pm-12am	8.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
RN	4pm-8pm	2.00	1.00	1.00	1.00	1.00	1.00		
Unlicensed Assistive Personnel	4pm-12am	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00
Night Shift									
RN	12am-8am	8.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
Unlicensed Assistive Personnel	12am-8am	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	7.22
-------------------------------------------------------------	------

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	7.22
-------------------------------------------------------------	------

Actual Worked Hours Per Patient Day	7.01
-------------------------------------	------

% Difference	-2.91%
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Additional Care Team Members			
Click here for Care Team Member definitions			
	Shift Coverage		
	Day	Evening	Night
Unit Nurse Management	X		
Staff Educator	X		
Clinical Nurse Specialist			
Unit Clerical Support	X	X	
1:1 Patient Observer	X	X	X

Additional Unit Information:

Other Team Members:

Other is interpreter services, available 24/7.

Admissions Nurse			
Patient Transport Team	X	X	
IV Therapy Team / Line Access			
Monitor Technician			
Rapid Response Team	X	X	X
Respiratory Therapy Support	X	X	X
Nutritionist	X		
Rehab Activities (OT, PT, Speech)	X		
Clinical Pharmacist	X	X	
Licensed Social Services / Case Management	X		
Spiritual Services	X		
Hospitalist / NP / PA	X	X	X
Intensivist / Neonatologist			
Nursing Student	X		
Recreation / Milieu Therapist	X	X	
Intern / Resident			
Other	X	X	X

There are many variables to consider in establishing safe, efficiently staffed hospital units. Patient care units differ based upon the types of patients cared for on a given unit, and the way in which care is organized and delivered there. Education and experience levels of unit staff, support from nurse educators and nurse managers also factor into unit staffing decisions, as does the unique characteristics and mission of each hospital. It is also important to look at patient outcomes (including fall rates, pressure ulcer rates, and Hospital Compare measures related to heart attack care, heart failure care, pneumonia care and surgical care) in the Performance Measures section of PatientCareLink.

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Quincy Medical Center - A3

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Performance Measures

Acute Care
A3
 Adult Medical / Surgical Combined
 196 Hospital Licensed Beds

Date of Services Reported: FY 2010

Average Number of Patients Per Day:	29.95
-------------------------------------	-------

Direct Caregivers	Scheduled Hours	Shift Length	Number of Staff						
			Mon	Tues	Wed	Thurs	Fri	Sat	Sun
Day Shift									
RN	8am-4pm	8.00	6.00	6.00	6.00	6.00	6.00	6.50	6.50
Unlicensed Assistive Personnel	8am-4pm	8.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
RN	8am-4pm	4.00	1.00	1.00	1.00	1.00	1.00		

Evening Shift									
RN	4pm-12am	8.00	6.00	6.00	6.00	6.00	6.00	6.50	6.50
Unlicensed Assistive Personnel	4pm-12am	8.00	3.00	3.00	3.00	3.00	3.00	2.50	2.50
Unlicensed Assistive Personnel	4pm-8pm	2.00	1.00	1.00	1.00	1.00	1.00		

Night Shift									
RN	12am-8am	8.00	6.00	6.00	6.00	6.00	6.00	6.00	6.00
Unlicensed Assistive Personnel	12am-8am	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	7.11
Actual Worked Hours Per Patient Day	7.16
% Difference	0.70%

Additional Care Team Members			
Click here for Care Team Member definitions			
Skills	Shift Coverage		
	Day	Evening	Night
Unit Nurse Management	X		
Staff Educator	X		
Clinical Nurse Specialist			
Unit Clerical Support	X	X	
1:1 Patient Observer	X	X	X
Admissions Nurse			
Patient Transport Team	X		
IV Therapy Team / Line Access	X	X	X
Monitor Technician			
Rapid Response Team	X	X	X
Respiratory Therapy Support	X	X	X

Additional Unit Information:
Other Team Members:
Interpreter Services available 24 hours a day.

Nutritionist	X		
Rehab Activities (OT, PT, Speech)	X		
Clinical Pharmacist	X	X	
Licensed Social Services / Case Management	X		
Spiritual Services	X		
Hospitalist / NP / PA	X	X	X
Intensivist / Neonatologist			
Nursing Student	X	X	
Recreation / Milieu Therapist			
Intern / Resident	X	X	X
Other	X	X	X

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Quincy Medical Center - A6

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Performance Measures

Acute Care

[A6](#)

Adult Medical / Surgical Combined

196 Hospital Licensed Beds

Date of Services Reported: FY 2010

Average Number of Patients Per Day:	32.93
-------------------------------------	-------

Direct Caregivers	Scheduled Hours	Shift Length	Number of Staff						
			Mon	Tues	Wed	Thurs	Fri	Sat	Sun
Day Shift									
RN	8am-4pm	8.00	8.00	8.00	8.00	8.00	8.00	8.50	8.50
Unlicensed Assistive Personnel	8am-4pm	8.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
RN	8am-4pm	4.00	1.00	1.00	1.00	1.00	1.00		
Evening Shift									
RN	4pm-12am	8.00	7.50	7.50	7.50	7.50	7.50	8.00	8.00
Unlicensed Assistive Personnel	4pm-12am	8.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
RN	4pm-8pm	2.00	1.00	1.00	1.00	1.00	1.00		
Night Shift									
RN	12am-8am	8.00	7.00	7.00	7.00	7.00	7.00	7.00	7.00
Unlicensed Assistive Personnel	12am-8am	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	7.59
Actual Worked Hours Per Patient Day	7.63
% Difference	0.53%

Additional Care Team Members			
Click here for Care Team Member definitions			
Skills	Shift Coverage		
	Day	Evening	Night
Unit Nurse Management	X		
Staff Educator	X		
Clinical Nurse Specialist			
Unit Clerical Support	X	X	
1:1 Patient Observer	X	X	X
Admissions Nurse			
Patient Transport Team	X		
IV Therapy Team / Line Access	X	X	X
Monitor Technician			
Rapid Response Team	X	X	X
Respiratory Therapy Support	X	X	X

Additional Unit Information:
Other Team Members:
Interpreter Services available 24 hours a day.

Nutritionist	X		
Rehab Activities (OT, PT, Speech)	X		
Clinical Pharmacist	X	X	
Licensed Social Services / Case Management	X		
Spiritual Services	X		
Hospitalist / NP / PA	X	X	X
Intensivist / Neonatologist			
Nursing Student	X	X	
Recreation / Milieu Therapist			
Intern / Resident	X	X	X
Other	X	X	X

The list of caregivers in these boxes were provided to all hospitals.



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Quincy Medical Center - Intensive Care Unit - B3

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Performance Measures

Acute Care
[Intensive Care Unit - B3](#)
 Adult Critical Care - Medical / Surgical Combined
 196 Hospital Licensed Beds

Date of Services Reported: FY 2010

Average Number of Patients Per Day:	4.28
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Direct Caregivers	Scheduled Hours	Shift Length	Number of Staff						
			Mon	Tues	Wed	Thurs	Fri	Sat	Sun
Day Shift									
RN	8am-4pm	8.00	1.50	1.50	1.50	1.50	1.50	2.00	2.00
Unlicensed Assistive Personnel	8am-4pm	8.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
RN	8am-4pm	4.00	0.50	0.50	0.50	0.50	0.50		
Evening Shift									
RN	4pm-12am	8.00	1.50	1.50	1.50	1.50	1.50	2.00	2.00
Unlicensed Assistive Personnel	4pm-12am	8.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
RN	4pm-8pm	2.00	0.50	0.50	0.50	0.50	0.50		
Night Shift									
RN	12am-8am	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00
Unlicensed Assistive Personnel	12am-8am	8.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	15.96
Actual Worked Hours Per Patient Day	18.15
% Difference	13.72%
Click here for more information	

Additional Care Team Members			
Click here for Care Team Member definitions			
Skills	Shift Coverage		
	Day	Evening	Night
Unit Nurse Management	X		
Staff Educator	X		
Clinical Nurse Specialist			
Unit Clerical Support	X	X	
1:1 Patient Observer	X	X	X
Admissions Nurse			
Patient Transport Team	X		
IV Therapy Team / Line Access	X	X	X
Monitor Technician			
Rapid Response Team	X	X	

Additional Unit Information:

Other Team Members:

Interpreter Services available 24 hours a day.

Respiratory Therapy Support	X	X	X
Nutritionist	X		
Rehab Activities (OT, PT, Speech)	X		
Clinical Pharmacist	X	X	
Licensed Social Services / Case Management	X		
Spiritual Services	X		
Hospitalist / NP / PA	X	X	X
Intensivist / Neonatologist	X	X	
Nursing Student	X	X	
Recreation / Milieu Therapist			
Intern / Resident	X	X	X
Other	X	X	X

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Performance Measures

Quincy Medical Center - Psychiatry - C1

Acute Care
[Psychiatry - C1](#)
 Behavioral Health - Adult - Geriatrics
 196 Hospital Licensed Beds

Date of Services Reported: FY 2010

Average Number of Patients Per Day:	19.44
-------------------------------------	-------

Direct Caregivers	Scheduled Hours	Shift Length	Number of Staff						
			Mon	Tues	Wed	Thurs	Fri	Sat	Sun
Day Shift									
RN	8am-4pm	8.00	3.50	3.50	3.50	3.50	3.50	4.00	4.00
Unlicensed Assistive Personnel	8am-4pm	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00
RN	8am-4pm	4.00	1.00	1.00	1.00	1.00	1.00		
Mental Health Counselor	10am-2pm	4.00	1.00		1.00		1.00	1.00	1.00
Evening Shift									
RN	4pm-12am	8.00	3.50	3.50	3.50	3.50	3.50	4.00	4.00
Unlicensed Assistive Personnel	4pm-12am	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00
RN	4pm-8pm	2.00	1.00	1.00	1.00	1.00	1.00		
Night Shift									
RN	12am-8am	8.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
Unlicensed Assistive Personnel	12am-8am	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	7.05
Actual Worked Hours Per Patient Day	6.97
% Difference	-1.13%

Additional Care Team Members			
Click here for Care Team Member definitions			
Skills	Shift Coverage		
	Day	Evening	Night
Unit Nurse Management	X		
Staff Educator	X		
Clinical Nurse Specialist			
Unit Clerical Support	X	X	
1:1 Patient Observer	X	X	X
Admissions Nurse			
Patient Transport Team	X		
IV Therapy Team / Line Access	X	X	X
Monitor Technician			
Rapid Response Team	X	X	X

Additional Unit Information:

Other Team Members:

Interpreter Services available 24 hours a day.
 Admissions Director works Monday - Friday.
 Psychiatrists and Geriatricians round on patients 7 days a week. Chief of Psychiatry on-site 5 days a week.

Respiratory Therapy Support	X	X	X
Nutritionist	X		
Rehab Activities (OT, PT, Speech)	X		
Clinical Pharmacist	X	X	
Licensed Social Services / Case Management	X		
Spiritual Services	X		
Hospitalist / NP / PA	X	X	X
Intensivist / Neonatologist			
Nursing Student	X		
Recreation / Milieu Therapist	X	X	
Intern / Resident	X	X	X
Other	X	X	X

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Acute Care

[Step Down - B3](#)

Adult Step-Down

196 Hospital Licensed Beds

Date of Services Reported: FY 2010

Average Number of Patients Per Day:	7.19
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Direct Caregivers	Scheduled Hours	Shift Length	Number of Staff							
			Mon	Tues	Wed	Thurs	Fri	Sat	Sun	
			Day Shift							
RN	8am-4pm	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00
Unlicensed Assistive Personnel	8am-4pm	8.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Evening Shift										
RN	4pm-12am	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00
Unlicensed Assistive Personnel	4pm-12am	8.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Night Shift										
RN	12am-8am	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00
Unlicensed Assistive Personnel	12am-8am	8.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	9.98
Actual Worked Hours Per Patient Day	10.72
% Difference	7.41%
Click here for more information	

Additional Care Team Members			
Click here for Care Team Member definitions			
Skills	Shift Coverage		
	Day	Evening	Night
Unit Nurse Management	X		
Staff Educator	X		
Clinical Nurse Specialist			
Unit Clerical Support	X	X	
1:1 Patient Observer	X	X	X
Admissions Nurse			
Patient Transport Team	X		
IV Therapy Team / Line Access	X	X	X
Monitor Technician			
Rapid Response Team	X	X	X
Respiratory Therapy Support	X	X	X
Nutritionist	X		

Additional Unit Information:
Other Team Members:
Interpreter Services available 24 hours a day.

Rehab Activities (OT, PT, Speech)	X		
Clinical Pharmacist	X	X	
Licensed Social Services / Case Management	X		
Spiritual Services	X		
Hospitalist / NP / PA	X	X	X
Intensivist / Neonatologist	X	X	
Nursing Student	X	X	
Recreation / Milieu Therapist			
Intern / Resident	X	X	X
Other	X	X	X

The list of caregivers in these boxes were provided to all hospitals.



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2009



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Performance Measures

Date of Services Reported: FY 2009

Average Number of Patients Per Day:	26.00
-------------------------------------	-------

Direct Caregivers	Scheduled Hours	Shift Length	Number of Staff						
			Mon	Tues	Wed	Thurs	Fri	Sat	Sun
Day Shift									
RN	7:45am-4:15pm	8.00	5.00	5.00	5.00	5.00	5.00	5.00	5.00
Unlicensed Assistive Personnel	7:45am-4:15pm	8.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00

Evening Shift								
RN	3:45pm-12:15am	8.00	5.00	5.00	5.00	5.00	5.00	5.00
Unlicensed Assistive Personnel	3:45pm-12:15am	8.00	2.50	2.50	2.50	2.50	2.50	2.50

Night Shift								
RN	12:00am-8:00am	8.00	5.00	5.00	5.00	5.00	5.00	5.00
Unlicensed Assistive Personnel	12:00am-8:00am	8.00	1.00	1.00	1.00	1.00	1.00	1.00

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	6.60
Actual Worked Hours Per Patient Day	6.90
% Difference	4.52%

Additional Care Team Members			
Click here for Care Team Member definitions			
Skills	Shift Coverage		
	Day	Evening	Night
Unit Nurse Management	X		
Staff Educator	X		
Clinical Nurse Specialist			
Unit Clerical Support	X	X	
1:1 Patient Observer	X	X	X
Admissions Nurse			
Patient Transport Team	X		
IV Therapy Team / Line Access	X	X	X
Monitor Technician			
Rapid Response Team	X	X	X
Respiratory Therapy Support	X	X	X
Nutritionist	X		
Rehab Activities (OT, PT, Speech)	X		
Clinical Pharmacist	X	X	

Additional Unit Information:

Other Team Members:

Other = Resource RN who works Monday-Friday 8:00am-8:00pm. Also, Interpreter Services are available 24 hours a day.

Licensed Social Services / Case Management	X		
Spiritual Services	X		
Hospitalist / NP / PA	X	X	X
Intensivist / Neonatologist			
Nursing Student	X	X	
Recreation / Milieu Therapist			
Intern / Resident	X	X	X
Other	X	X	

The list of caregivers in these boxes were provided to all hospitals.



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Performance Measures

Quincy Medical Center - A6

Acute Care
[A6](#)
 Adult Medical / Surgical Combined

Date of Services Reported: **FY 2009**

Average Number of Patients Per Day:	33.00
-------------------------------------	-------

Direct Caregivers	Scheduled Hours	Shift Length	Number of Staff						
			Mon	Tues	Wed	Thurs	Fri	Sat	Sun
Day Shift									
RN	7:45am-4:15pm	8.00	8.00	8.00	8.00	8.00	8.00	8.00	8.00
Uncertified Assistive Personnel	7:45am-4:15pm	8.00	3.50	3.50	3.50	3.50	3.50	3.50	3.50

Evening Shift								
RN	3:45pm-12:15am	8.00	7.50	7.50	7.50	7.50	7.50	7.50
Uncertified Assistive Personnel	3:45pm-12:15am	8.00	3.00	3.00	3.00	3.00	3.00	3.00

Night Shift								
RN	12:00am-8:00am	8.00	7.00	7.00	7.00	7.00	7.00	7.00
Uncertified Assistive Personnel	12:00am-8:00am	8.00	2.00	2.00	2.00	2.00	2.00	2.00

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	7.49
Actual Worked Hours Per Patient Day	7.43
% Difference	-0.81%

Additional Care Team Members			
Click here for Care Team Member definitions			
Skills	Shift Coverage		
	Day	Evening	Night
Unit Nurse Management	X		
Staff Educator	X		
Clinical Nurse Specialist			
Unit Clerical Support	X	X	
1:1 Patient Observer	X	X	X
Admissions Nurse			
Patient Transport Team	X		
IV Therapy Team / Line Access	X	X	X
Monitor Technician			
Rapid Response Team	X	X	X
Respiratory Therapy Support	X	X	X
Nutritionist	X		
Rehab Activities (OT, PT, Speech)	X		
Clinical Pharmacist	X	X	

Additional Unit Information:
Telemetry service

Other Team Members:
Other = Resource RN who works Monday - Friday 8:00am-8:00pm. Interpreter Services are also available 24 hours a day.

Licensed Social Services / Case Management	X		
Spiritual Services	X		
Hospitalist / NP / PA	X	X	X
Intensivist / Neonatologist			
Nursing Student	X	X	
Recreation / Milieu Therapist			
Intern / Resident	X	X	X
Other	X	X	

The list of caregivers in these boxes were provided to all hospitals.



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Performance Measures

Quincy Medical Center - Intensive Care Unit - B3

Acute Care
[Intensive Care Unit - B3](#)
 Adult Critical Care - Medical / Surgical Combined

Date of Services Reported: FY 2009

Average Number of Patients Per Day:	6.00
-------------------------------------	------

Direct Caregivers	Scheduled Hours	Shift Length	Number of Staff							
			Mon	Tues	Wed	Thurs	Fri	Sat	Sun	
Day Shift										
RN	7:45am-4:15pm	8.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
Unlicensed Assistive Personnel	7:45am-4:15pm	8.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00

Evening Shift										
RN	3:45pm-12:15am	8.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
Unlicensed Assistive Personnel	3:45pm-12:15am	8.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00

Night Shift										
RN	12:00am-8:00am	8.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
Unlicensed Assistive Personnel	12:00am-8:00am	8.00	0.50	0.50	0.50	0.50	0.50	0.50	0.50	0.50

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	15.29
Actual Worked Hours Per Patient Day	10.14
% Difference	-33.67%
Click here for more information	

Additional Care Team Members			
Click here for Care Team Member definitions			
Skills	Shift Coverage		
	Day	Evening	Night
Unit Nurse Management	X		
Staff Educator	X		
Clinical Nurse Specialist			
Unit Clerical Support	X	X	
1:1 Patient Observer	X	X	X
Admissions Nurse			
Patient Transport Team	X		
IV Therapy Team / Line Access	X	X	X
Monitor Technician			
Rapid Response Team	X	X	X
Respiratory Therapy Support	X	X	X
Nutritionist	X		
Rehab Activities (OT, PT, Speech)	X		

Additional Unit Information:

Other Team Members:

Other = Resource RN who works Monday - Friday 8:00am-8:00pm. Interpreter Services available 24 hours a day.

Clinical Pharmacist	X	X	
Licensed Social Services / Case Management	X		
Spiritual Services	X		
Hospitalist / NP / PA	X	X	X
Intensivist / Neonatologist	X	X	X
Nursing Student	X	X	
Recreation / Milieu Therapist			
Intern / Resident	X	X	X
Other	X	X	

The list of caregivers in these boxes were provided to all hospitals.



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Quincy Medical Center - Psychiatry - C1

Acute Care

[Psychiatry - C1](#)

Behavioral Health - Adult - Geriatrics

Date of Services Reported: **FY 2009**

Average Number of Patients Per Day:	20.00
-------------------------------------	-------

Direct Caregivers	Scheduled Hours	Shift Length	Number of Staff							
			Mon	Tues	Wed	Thurs	Fri	Sat	Sun	
Day Shift										
RN	7:45am-4:15pm	8.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
Unlicensed Assistive Personnel	7:45am-4:15pm	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00
Mental Health Counselor	12:00pm-4:00pm	4.00	1.00	1.00	1.00	1.00	1.00			

Evening Shift										
RN	3:45pm-12:15am	8.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
Unlicensed Assistive Personnel	3:45pm-12:15am	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00
Mental Health Counselor	4:00pm-8:00pm	4.00	1.00	1.00	1.00	1.00	1.00			

Night Shift										
RN	12:00am-8:00am	8.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
Unlicensed Assistive Personnel	12:00am-8:00am	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	7.07
Actual Worked Hours Per Patient Day	6.89
% Difference	-2.56%

Additional Care Team Members			
Click here for Care Team Member definitions			
Skills	Shift Coverage		
	Day	Evening	Night
Unit Nurse Management	X		
Staff Educator			
Clinical Nurse Specialist			
Unit Clerical Support	X	X	
1:1 Patient Observer	X	X	X
Admissions Nurse			
Patient Transport Team	X		
IV Therapy Team / Line Access	X	X	X
Monitor Technician			
Rapid Response Team	X	X	X
Respiratory Therapy Support	X	X	X
Nutritionist	X		

Additional Unit Information:

Other Team Members:

Other = Resource RN who works 36 hours per week. Interpreter Services available 24 hours a day. Admissions Director works Monday -Friday. Administrative Director works Monday - Friday. Psychiatrists and Geriatricians round on patients 7 days a week. Chief of Psychiatry on-site 5 days a week.

Rehab Activities (OT, PT, Speech)	X		
Clinical Pharmacist	X	X	
Licensed Social Services / Case Management	X		
Spiritual Services	X		
Hospitalist / NP / PA	X	X	X
Intensivist / Neonatologist			
Nursing Student			
Recreation / Milieu Therapist	X	X	
Intern / Resident	X	X	X
Other	X	X	

The list of caregivers in these boxes were provided to all hospitals.



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Acute Care
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 Adult Step-Down

Date of Services Reported: **FY 2009**

Average Number of Patients Per Day:	8.00
-------------------------------------	------

Direct Caregivers	Scheduled Hours	Shift Length	Number of Staff							
			Mon	Tues	Wed	Thurs	Fri	Sat	Sun	
Day Shift										
RN	7:45am-4:15pm	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00
Unlicensed Assistive Personnel	7:45am-4:15pm	8.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Evening Shift										
RN	3:45pm-12:15am	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00
Unlicensed Assistive Personnel	3:45pm-12:15am	8.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Night Shift										
RN	12:00am-8:00am	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00
Unlicensed Assistive Personnel	12:00am-8:00am	8.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	8.98
Actual Worked Hours Per Patient Day	7.58
% Difference	-15.52%
Click here for more information	

Additional Care Team Members			
Click here for Care Team Member definitions			
Skills	Shift Coverage		
	Day	Evening	Night
Unit Nurse Management	X		
Staff Educator	X		
Clinical Nurse Specialist			
Unit Clerical Support	X	X	
1:1 Patient Observer	X	X	X
Admissions Nurse			
Patient Transport Team	X		
IV Therapy Team / Line Access	X	X	X
Monitor Technician			
Rapid Response Team	X	X	X
Respiratory Therapy Support	X	X	X
Nutritionist	X		
Rehab Activities (OT, PT, Speech)	X		

Additional Unit Information:

Other Team Members:

Other = Resource RN who works Monday - Friday 8:00am-8:00pm. Interpreter Services available 24 hours a day.

Clinical Pharmacist	X	X	
Licensed Social Services / Case Management	X		
Spiritual Services	X		
Hospitalist / NP / PA	X	X	X
Intensivist / Neonatologist			
Nursing Student	X	X	
Recreation / Milieu Therapist			
Intern / Resident	X	X	X
Other	X	X	

The list of caregivers in these boxes were provided to all hospitals.



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Performance Measures

Quincy Medical Center - A3

Acute Care
[A3](#)
 Adult Medical / Surgical Combined

Date of Services Reported: **FY 2008**

Average Number of Patients Per Day:	34.79
-------------------------------------	-------

Direct Caregivers	Scheduled Hours	Shift Length	Number of Staff						
			Mon	Tues	Wed	Thurs	Fri	Sat	Sun
Day Shift									
RN	8am-4pm	8.00	7.00	7.00	7.00	7.00	7.00	7.00	7.00
Unticensed Assistive Personnel	8am-4pm	8.00	3.50	3.50	3.50	3.50	3.50	3.50	3.50

Evening Shift								
RN	4pm-8pm	4.00	7.50	7.50	7.50	7.50	7.50	7.50
RN	8pm-12am	4.00	7.00	7.00	7.00	7.00	7.00	7.00
Unticensed Assistive Personnel	4pm-12am	8.00	3.50	3.50	3.50	3.50	3.50	3.50

Night Shift								
RN	12am-8am	8.00	6.00	6.00	6.00	6.00	6.00	6.00
Unticensed Assistive Personnel	12am-8am	8.00	2.00	2.00	2.00	2.00	2.00	2.00

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	6.69
Actual Worked Hours Per Patient Day	7.21
% Difference	7.72%
Click here for more information	

Additional Care Team Members			
Click here for Care Team Member definitions			
Skills	Shift Coverage		
	Day	Evening	Night
Unit Nurse Management	X		
Staff Educator			
Clinical Nurse Specialist			
Unit Clerical Support	X	X	
1:1 Patient Observer	X	X	X
Admissions Nurse	X	X	
Patient Transport Team	X	X	
IV Therapy Team / Line Access	X	X	X
Monitor Technician			
Rapid Response Team	X	X	X
Respiratory Therapy Support	X	X	X
Nutritionist	X		

Additional Unit Information:

Other Team Members:

Interpreter Services available all shifts. Intensivist on-call 24/7.

Rehab Activities (OT, PT, Speech)	X		
Clinical Pharmacist	X	X	
Licensed Social Services / Case Management	X		
Spiritual Services	X	X	X
Hospitalist / NP / PA	X	X	X
Intensivist / Neonatologist	X	X	X
Nursing Student	X		
Recreation / Milieu Therapist			
Intern / Resident	X	X	
Other	X	X	X

The list of caregivers in these boxes were provided to all hospitals.



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Quincy Medical Center - A6

Acute Care
[A6](#)
 Adult Medical / Surgical Combined

Date of Services Reported: FY 2008

Average Number of Patients Per Day:	34.60
-------------------------------------	-------

Direct Caregivers	Scheduled Hours	Shift Length	Number of Staff							
			Mon	Tues	Wed	Thurs	Fri	Sat	Sun	
Day Shift										
RN	8am-4pm	8.00	8.00	8.00	8.00	8.00	8.00	8.00	8.00	8.00
Uncicensed Assistive Personnel	8am-4pm	8.00	3.50	3.50	3.50	3.50	3.50	3.50	3.50	3.50
Evening Shift										
RN	4pm-12am	8.00	7.50	7.50	7.50	7.50	7.50	7.00	7.00	7.00
Uncicensed Assistive Personnel	8pm-12am	8.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
Night Shift										
RN	12am-8am	8.00	7.00	7.00	7.00	7.00	7.00	7.00	7.00	7.00
Uncicensed Assistive Personnel	12am-8am	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	7.10
Actual Worked Hours Per Patient Day	7.43
% Difference	4.75%

Additional Care Team Members			
Click here for Care Team Member definitions			
Skills	Shift Coverage		
	Day	Evening	Night
Unit Nurse Management	X		
Staff Educator			
Clinical Nurse Specialist	X		
Unit Clerical Support	X	X	
1:1 Patient Observer	X	X	X
Admissions Nurse	X	X	
Patient Transport Team	X	X	
IV Therapy Team / Line Access	X	X	X
Monitor Technician			
Rapid Response Team	X	X	X
Respiratory Therapy Support	X	X	X
Nutritionist	X		
Rehab Activities (OT, PT, Speech)	X		
Clinical Pharmacist	X		

Additional Unit Information:

Other Team Members:

Interpreter Services available all shifts. Intensivist is on-call 24/7.

Licensed Social Services / Case Management	X		
Spiritual Services	X	X	X
Hospitalist / NP / PA	X	X	X
Intensivist / Neonatologist	X	X	X
Nursing Student	X		
Recreation / Milieu Therapist			
Intern / Resident	X	X	
Other	X	X	X

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Performance Measures

Quincy Medical Center - Intensive Care Unit - B3

Acute Care
[Intensive Care Unit - B3](#)
 Adult Critical Care - Medical / Surgical Combined

Date of Services Reported: **FY 2008**

Average Number of Patients Per Day:	8.61
-------------------------------------	------

Direct Caregivers	Scheduled Hours	Shift Length	Number of Staff							
			Mon	Tues	Wed	Thurs	Fri	Sat	Sun	
Day Shift										
RN	8am-4pm	8.00	4.50	4.50	4.50	4.50	4.50	4.50	4.50	4.50
Unlicensed Assistive Personnel	8am-4pm	8.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Evening Shift										
RN	4pm-12am	8.00	4.50	4.50	4.50	4.50	4.50	4.50	4.50	4.50
Unlicensed Assistive Personnel	4pm-12am	8.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Night Shift										
RN	12am-8am	8.00	4.50	4.50	4.50	4.50	4.50	4.50	4.50	4.50
Unlicensed Assistive Personnel	12am-8am	8.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	15.24
Actual Worked Hours Per Patient Day	18.01
% Difference	18.21%
Click here for more information	

Additional Care Team Members			
Click here for Care Team Member definitions			
Skills	Shift Coverage		
	Day	Evening	Night
Unit Nurse Management	X		
Staff Educator			
Clinical Nurse Specialist			
Unit Clerical Support	X	X	
1:1 Patient Observer	X	X	X
Admissions Nurse			
Patient Transport Team	X	X	
IV Therapy Team / Line Access	X	X	X
Monitor Technician			
Rapid Response Team	X	X	X
Respiratory Therapy Support	X	X	X
Nutritionist	X		
Rehab Activities (OT, PT, Speech)	X		

Additional Unit Information:

Other Team Members:

Interpreter Services available all shifts. Intensivist on-call 24/7.

Clinical Pharmacist	X	X	
Licensed Social Services / Case Management	X		
Spiritual Services	X	X	X
Hospitalist / NP / PA	X	X	X
Intensivist / Neonatologist	X	X	X
Nursing Student	X	X	
Recreation / Milieu Therapist			
Intern / Resident	X	X	
Other	X	X	X

The list of caregivers in these boxes were provided to all hospitals.



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Performance Measures

Quincy Medical Center - Psychiatry - C1

Acute Care
[Psychiatry - C1](#)
 Behavioral Health - Adult - Geriatrics

Date of Services Reported: **FY 2008**

Average Number of Patients Per Day:	19.54
-------------------------------------	-------

Direct Caregivers	Scheduled Hours	Shift Length	Number of Staff							
			Mon	Tues	Wed	Thurs	Fri	Sat	Sun	
Day Shift										
RN	8am-4pm	8.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
Unticensored Assistive Personnel	8am-4pm	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00
Mental Health Counselor	1pm-4pm	3.00	1.00	1.00	1.00	1.00	1.00			

Evening Shift										
RN	4pm-12am	8.00	3.50	3.50	3.50	3.50	3.50	3.50	3.50	3.50
Unticensored Assistive Personnel	4pm-12am	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00
Mental Health Counselor	4pm-9pm	5.00	1.00	1.00	1.00	1.00	1.00			

Night Shift										
RN	12am-8am	8.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
Unticensored Assistive Personnel	12am-8am	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	7.01
Actual Worked Hours Per Patient Day	6.89
% Difference	-1.70%

Additional Care Team Members			
Click here for Care Team Member definitions			
Skills	Shift Coverage		
	Day	Evening	Night
Unit Nurse Management	X		
Staff Educator			
Clinical Nurse Specialist			
Unit Clerical Support	X	X	
1:1 Patient Observer	X	X	X
Admissions Nurse			
Patient Transport Team	X	X	
IV Therapy Team / Line Access	X	X	X
Monitor Technician			
Rapid Response Team	X	X	X
Respiratory Therapy Support	X	X	X
Nutritionist	X		

Additional Unit Information:

Other Team Members:

Interpreter Services available all shifts. Intersivist is on-call 24/7.

Rehab Activities (OT, PT, Speech)	X		
Clinical Pharmacist	X	X	
Licensed Social Services / Case Management	X		
Spiritual Services	X	X	X
Hospitalist / NP / PA	X	X	X
Intensivist / Neonatologist	X	X	X
Nursing Student	X		
Recreation / Milieu Therapist	X		
Intern / Resident	X	X	
Other	X	X	X

The list of caregivers in these boxes were provided to all hospitals.



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Performance Measures

Quincy Medical Center - Adult Step Down - B3

Acute Care
[Adult Step Down - B3](#)
 Adult Step-Down

Date of Services Reported: FY 2008

Average Number of Patients Per Day:	17.18
-------------------------------------	-------

Direct Caregivers	Scheduled Hours	Shift Length	Number of Staff							
			Mon	Tues	Wed	Thurs	Fri	Sat	Sun	
Day Shift										
RN	8am-4pm	8.00	4.70	4.70	4.70	4.70	4.70	4.70	4.70	4.70
Unticensored Assistive Personnel	8am-4pm	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00
Evening Shift										
RN	4pm-12am	8.00	4.70	4.70	4.70	4.70	4.70	4.70	4.70	4.70
Unticensored Assistive Personnel	4pm-12am	8.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00
Night Shift										
RN	12am-8am	8.00	4.70	4.70	4.70	4.70	4.70	4.70	4.70	4.70
Unticensored Assistive Personnel	12am-8am	8.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	8.85
Actual Worked Hours Per Patient Day	9.25
% Difference	4.61%

Additional Care Team Members			
Skills	Shift Coverage		
	Day	Evening	Night
Unit Nurse Management	X		
Staff Educator			
Clinical Nurse Specialist			
Unit Clerical Support	X	X	
1:1 Patient Observer	X	X	X
Admissions Nurse	X		
Patient Transport Team	X	X	
IV Therapy Team / Line Access	X	X	X
Monitor Technician			
Rapid Response Team	X	X	X
Respiratory Therapy Support	X	X	X
Nutritionist	X		
Rehab Activities (OT, PT, Speech)	X		
Clinical Pharmacist	X	X	

Additional Unit Information:

Other Team Members:

Interpreter Services available all shifts. Intensivist is on-call 24/7.

Licensed Social Services / Case Management	X		
Spiritual Services	X	X	X
Hospitalist / NP / PA	X	X	X
Intensivist / Neonatologist	X	X	X
Nursing Student	X		
Recreation / Milieu Therapist			
Intern / Resident	X	X	
Other	X	X	X

The list of caregivers in these boxes were provided to all hospitals.



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Performance Measures

A3

Acute Care

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Adult Medical / Surgical Combined

Variance Info	
Actual Worked Hours Per Patient Day	7.10
Current Posted Planned Worked Hours Per Patient Day	6.69
Variance	0.41
% Variance from Budget	6.13%
Reason For +/- 5% Variance From Budget	
No explanation required	
Fluctuating day to day census	X
Lower daily census than planned	
Higher daily census than planned	
Higher patient care needs than planned	
Lower patient care needs than planned	
Staff vacancies	
Adjusted for patient care needs	X
Minimum fixed staffing requirements	
Care delivery model changes	X
Increased 1:1 staffing requirements	
Closure of unit	
Not admitting to beds due to staffing	
Increased census to telemetry patients	
Plan based on high needs in critical care	
Increased staff hours to facilitate admissions and discharges	X
Change in patient mix	
Other Reasons for +/- 5% Variance	
Additional Comments	



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Performance Measures

A6

Acute Care

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Adult Medical / Surgical Combined

Variance Info	
Actual Worked Hours Per Patient Day	7.62
Current Posted Planned Worked Hours Per Patient Day	7.10
Variance	0.52
% Variance from Budget	7.32%
Reason For +/- 5% Variance From Budget	
No explanation required	
Fluctuating day to day census	X
Lower daily census than planned	
Higher daily census than planned	
Higher patient care needs than planned	
Lower patient care needs than planned	
Staff vacancies	
Adjusted for patient care needs	X
Minimum fixed staffing requirements	
Care delivery model changes	
Increased 1:1 staffing requirements	
Closure of unit	
Not admitting to beds due to staffing	
Increased census to telemetry patients	
Plan based on high needs in critical care	
Increased staff hours to facilitate admissions and discharges	X
Change in patient mix	
Other Reasons for +/- 5% Variance	
Additional Comments	



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Performance Measures

Intensive Care Unit - B3

Acute Care
[Intensive Care Unit - B3](#)
 Adult Critical Care - Medical / Surgical Combined

Variance Info	
Actual Worked Hours Per Patient Day	16.61
Current Posted Planned Worked Hours Per Patient Day	15.24
Variance	1.37
% Variance from Budget	8.99%
Reason For +/- 5% Variance From Budget	
No explanation required	
Fluctuating day to day census	X
Lower daily census than planned	X
Higher daily census than planned	X
Higher patient care needs than planned	
Lower patient care needs than planned	
Staff vacancies	X
Adjusted for patient care needs	
Minimum fixed staffing requirements	
Care delivery model changes	
Increased 1:1 staffing requirements	X
Closure of unit	
Not admitting to beds due to staffing	X
Increased census to telemetry patients	
Plan based on high needs in critical care	
Increased staff hours to facilitate admissions and discharges	
Change in patient mix	
Other Reasons for +/- 5% Variance	
Additional Comments	



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Performance Measures

Psychiatry - C1

Acute Care
[Psychiatry - C1](#)
 Behavioral Health - Adult - Geriatrics

Variance Info	
Actual Worked Hours Per Patient Day	6.96
Current Posted Planned Worked Hours Per Patient Day	7.01
Variance	-0.05
% Variance from Budget	-0.71%
Reason For +/- 5% Variance From Budget	
No explanation required	X
Fluctuating day to day census	
Lower daily census than planned	
Higher daily census than planned	
Higher patient care needs than planned	
Lower patient care needs than planned	
Staff vacancies	
Adjusted for patient care needs	
Minimum fixed staffing requirements	
Care delivery model changes	
Increased 1:1 staffing requirements	
Closure of unit	
Not admitting to beds due to staffing	
Increased census to telemetry patients	
Plan based on high needs in critical care	
Increased staff hours to facilitate admissions and discharges	
Change in patient mix	
Other Reasons for +/- 5% Variance	
Additional Comments	



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Performance Measures

Adult Step Down - B3

Acute Care

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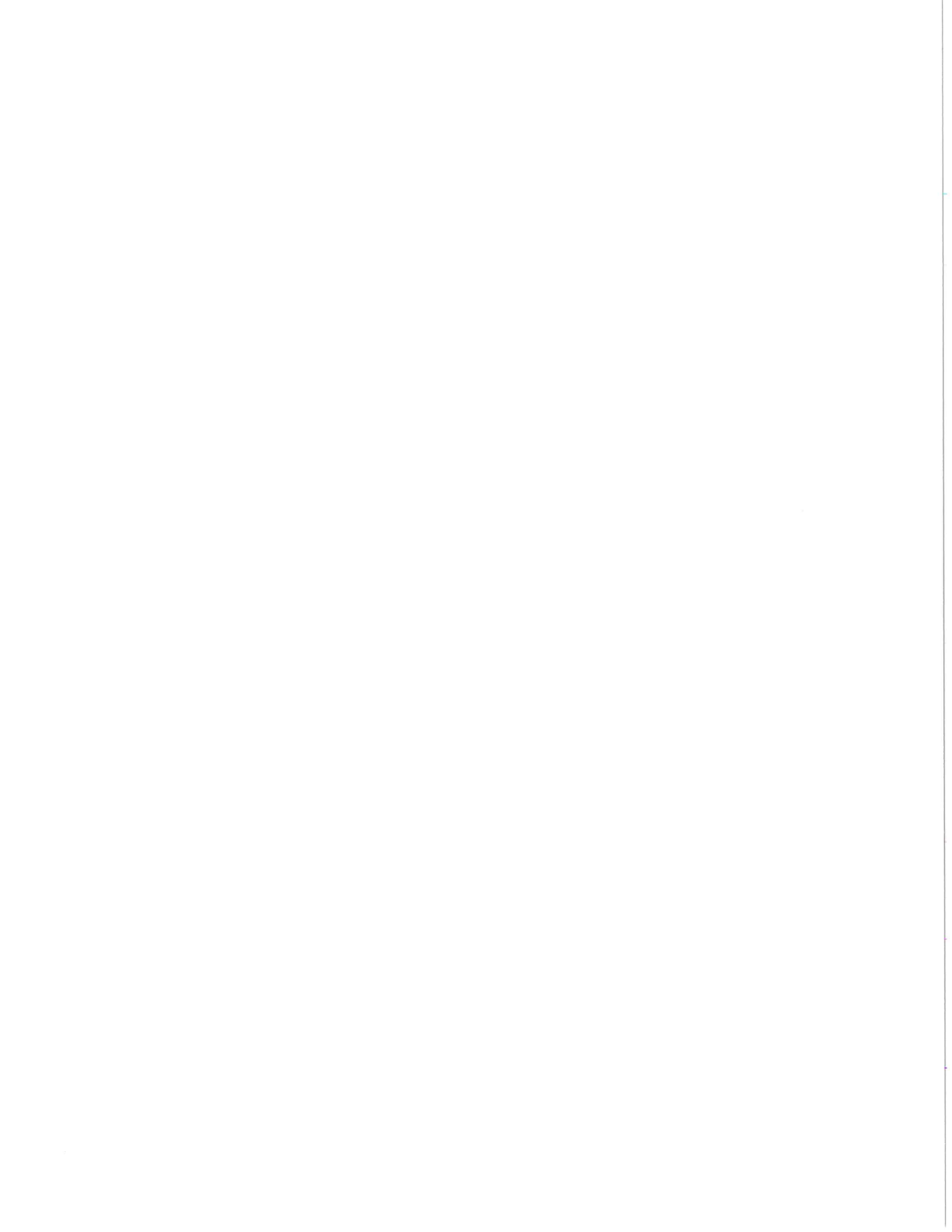
Adult Step-Down

Variance Info	
Actual Worked Hours Per Patient Day	9.01
Current Posted Planned Worked Hours Per Patient Day	8.85
Variance	0.16
% Variance from Budget	1.81%
Reason For +/- 5% Variance From Budget	
No explanation required	X
Fluctuating day to day census	
Lower daily census than planned	
Higher daily census than planned	
Higher patient care needs than planned	
Lower patient care needs than planned	
Staff vacancies	
Adjusted for patient care needs	
Minimum fixed staffing requirements	
Care delivery model changes	
Increased 1:1 staffing requirements	
Closure of unit	
Not admitting to beds due to staffing	
Increased census to telemetry patients	
Plan based on high needs in critical care	
Increased staff hours to facilitate admissions and discharges	
Change in patient mix	
Other Reasons for +/- 5% Variance	
Additional Comments	



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Performance Measures

Quincy Medical Center - A3

232 Hospital Licensed Beds
 Acute Community - Teaching
[A3](#)
 Adult Med / Surg Combined

Date of Services Reported: FY 2006

Average Number of Patients Per Day:	33.3
-------------------------------------	------

Direct Caregivers	Scheduled Hours	Shift Length	Number of Staff						
			Mon	Tues	Wed	Thurs	Fri	Sat	Sun
Day Shift									
RN	7:45am-4:15pm	8.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0
Unlicensed Assistive Personnel	7:45am-4:15pm	8.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0
Evening Shift									
RN	3:45pm-12:15am	8.0	6.0	6.0	6.0	6.0	6.0	6.0	6.0
Unlicensed Assistive Personnel	3:45pm-12:15am	8.0	4.0	4.0	4.0	4.0	4.0	4.0	4.0
Night Shift									
RN	12am-8pm	8.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0
Unlicensed Assistive Personnel	12am-8pm	8.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	6.47
Actual Worked Hours Per Patient Day	7.01
% Difference	8.35
click here for more information	

Additional Care Team Members			
Skills	Shift Coverage		
	Day	Evening	Night
Unit Nurse Management	x		
Staff Educator			
Clinical Nurse Specialist	x		
Unit Clerical Support	x	x	
1:1 Patient Observer	x	x	x
Admissions Nurse			
Patient Transport Team			
IV Therapy Team / Line Access	x	x	
Monitor Technician			
Rapid Response Team	x	x	x
Respiratory Therapy Support	x	x	x
Nutritionist	x		

Additional Unit Information:
Deployed tasks: Unit-based Phlebotomy and EKG.
High volume of daily admissions and discharges.
Director provides management for both Med/Surg Units.

Rehab Activities (OT, PT, Speech)	x		
Clinical Pharmacist	x	x	
Licensed Social Services / Case Management	x		
Spiritual Services	x		
Hospitalist / NP / PA	x	x	x
Intensivist / Neonatologist			
Nursing Student	x	x	
Recreation / Milieu Therapist			
Intern / Resident	x		

The list of caregivers in these boxes were provided to all hospitals.

Individual hospitals added the types of caregivers shown in these boxes.



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Performance Measures

Quincy Medical Center - A6

232 Hospital Licensed Beds
 Acute Community - Teaching
[A6](#)
 Adult Med / Surg Combined

Date of Services Reported: **FY 2006**

Average Number of Patients Per Day:	36.6
-------------------------------------	------

Direct Caregivers	Scheduled Hours	Shift Length	Number of Staff						
			Mon	Tues	Wed	Thurs	Fri	Sat	Sun
Day Shift									
RN	7:45am-4:15pm	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0
Unlicensed Assistive Personnel	7:45am-4:15pm	8.0	4.0	4.0	4.0	4.0	4.0	4.0	4.0
Evening Shift									
RN	3:45pm-12:15am	8.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0
Unlicensed Assistive Personnel	3:45pm-12:15am	8.0	4.0	4.0	4.0	4.0	4.0	4.0	4.0
Night Shift									
RN	12am-8am	8.0	6.0	6.0	6.0	6.0	6.0	6.0	6.0
Unlicensed Assistive Personnel	12am-8am	8.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	6.76
Actual Worked Hours Per Patient Day	7.31
% Difference	8.14
click here for more information	

Additional Care Team Members			
Skills	Shift Coverage		
	Day	Evening	Night
Unit Nurse Management	x		
Staff Educator			
Clinical Nurse Specialist	x		
Unit Clerical Support	x	x	
1:1 Patient Observer	x	x	x
Admissions Nurse			
Patient Transport Team			
IV Therapy Team / Line Access	x	x	
Monitor Technician			
Rapid Response Team	x	x	x
Respiratory Therapy Support	x	x	x
Nutritionist	x		

Additional Unit Information:
Deployed tasks: Unit-based Phlebotomy and EKG responsibility.
High volume of daily admissions and discharges.
Director provides management for both Med/Surg Units.
Twelve telemetry beds on the unit.

Rehab Activities (OT, PT, Speech)	x		
Clinical Pharmacist	x	x	
Licensed Social Services / Case Management	x		
Spiritual Services	x		
Hospitalist / NP / PA	x	x	x
Intensivist / Neonatologist			
Nursing Student	x	x	
Recreation / Milieu Therapist			
Intern / Resident	x		

The list of caregivers in these boxes were provided to all hospitals.

Individual hospitals added the types of caregivers shown in these boxes.



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Performance Measures

Quincy Medical Center - Intensive Care Unit - B3

232 Hospital Licensed Beds
 Acute Community - Teaching
[Intensive Care Unit - B3](#)
 Adult Critical Care - Med / Surg

Date of Services Reported: FY 2006

Average Number of Patients Per Day:	6.4
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Direct Caregivers	Scheduled Hours	Shift Length	Number of Staff						
			Mon	Tues	Wed	Thurs	Fri	Sat	Sun
			Day Shift						
RN	7:45am-4:15pm	8.0	4.0	4.0	4.0	4.0	4.0	4.0	4.0
Unlicensed Assistive Personnel	7:45am-4:15pm	8.0	1.0	1.0	1.0	1.0	1.0		
			Evening Shift						
RN	3:45pm-12:15am	8.0	4.0	4.0	4.0	4.0	4.0	4.0	4.0
			Night Shift						
RN	12am-8am	8.0	4.0	4.0	4.0	4.0	4.0	4.0	4.0

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	15.92
Actual Worked Hours Per Patient Day	15.57
% Difference	- 2.20

Additional Care Team Members			
Click here for Care Team Member definitions			
Skills	Shift Coverage		
	Day	Evening	Night
Unit Nurse Management	x		
Staff Educator	x		
Clinical Nurse Specialist			
Unit Clerical Support	x	x	
1:1 Patient Observer	x	x	x
Admissions Nurse			
Patient Transport Team			
IV Therapy Team / Line Access	x	x	
Monitor Technician			
Rapid Response Team	x	x	x
Respiratory Therapy Support	x	x	
Nutritionist	x		
Rehab Activities (OT, PT, Speech)	x		
Clinical Pharmacist	x	x	
	x		

Additional Unit Information:
Satellite Pharmacy coverage is from 7am-9:30pm.
Variable volume and acuity. Respond to in-house cardiac/
respiratory arrests via 24-hour pager.
Nursing supervisors and administrative office provide
consistency in handling staffing and administrative
duties.
Lack of centralized transport system, professional and
support staff transport patients and labs.
Director of Nursing and Clinical Manager/Educator
provide
coverage for both Critical Care Units.
Day Unlicensed Assistive Personnel rotates shifts

Licensed Social Services / Case Management			
Spiritual Services	x		
Hospitalist / NP / PA	x	x	x
Intensivist / Neonatologist	x		
Nursing Student	x	x	
Recreation / Milieu Therapist			
Intern / Resident	x		

The list of caregivers in these boxes were provided to all hospitals.

Individual hospitals added the types of caregivers shown in these boxes.



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Performance Measures

Quincy Medical Center - Quincy Heights - C1

232 Hospital Licensed Beds
Acute Community - Teaching
[Quincy Heights - C1](#)

Adult Behavioral Health - Geriatrics

Date of Services Reported: FY 2006

Average Number of Patients Per Day:	15.7
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Direct Caregivers	Scheduled Hours	Shift Length	Number of Staff						
			Mon	Tues	Wed	Thurs	Fri	Sat	Sun
Day Shift									
RN	7:45am-4:15pm	8.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0
Unlicensed Assistive Personnel	7:45am-4:15pm	8.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0
Mental Health Counselor	12pm-3pm	3.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0
Evening Shift									
RN	3:45pm-12:15am	8.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0
Unlicensed Assistive Personnel	3:45pm-12:15am	8.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0
Mental Health Counselor	3pm-8pm	5.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0
Night Shift									
RN	12am-8am	8.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0
Unlicensed Assistive Personnel	12am-8am	8.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	7.62
Actual Worked Hours Per Patient Day	7.58
% Difference	- 0.52

Additional Care Team Members			
Click here for Care Team Member definitions			
Skills	Shift Coverage		
	Day	Evening	Night
Unit Nurse Management	x		
Staff Educator	x		
Clinical Nurse Specialist			
Unit Clerical Support	x	x	
1:1 Patient Observer	x	x	x
Admissions Nurse	x		
Patient Transport Team			
IV Therapy Team / Line Access	x	x	
Monitor Technician			
Rapid Response Team	x	x	x
Respiratory Therapy Support	x	x	x

Additional Unit Information:
Medical acuity has changed on Unit, more medically complex now.
Admission paperwork includes detailed legal documents.
Department of Public Health Restraint and Seclusion training mandatory for all staff eight hours yearly.
Perform patient safety checks every 15 minutes.

Nutritionist	x		
Rehab Activities (OT, PT, Speech)	x		
Clinical Pharmacist	x	x	
Licensed Social Services / Case Management	x	x	
Spiritual Services	x		
Hospitalist / NP / PA	x	x	x
Intensivist / Neonatologist			
Nursing Student	x	x	
Recreation / Milieu Therapist	x	x	
Intern / Resident	x		

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Performance Measures

Quincy Medical Center - Progressive Care Unit - B2

232 Hospital Licensed Beds
 Acute Community - Teaching
[Progressive Care Unit - B2](#)
 Adult Step-Down - Med / Surg

Date of Services Reported: FY 2006

Average Number of Patients Per Day:	15.3
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Direct Caregivers	Scheduled Hours	Shift Length	Number of Staff						
			Mon	Tues	Wed	Thurs	Fri	Sat	Sun
Day Shift									
RN	7:45am-4:15pm	8.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0
Unlicensed Assistive Personnel	7:45am-4:15pm	8.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0
Evening Shift									
RN	3:45pm-12:15am	8.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0
Unlicensed Assistive Personnel	3:45pm-12:15am	8.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0
Night Shift									
RN	12am-8am	8.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0
Unlicensed Assistive Personnel	12am-8am	8.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0

Plan / Budgeted Direct WHPPD (Worked Hours Per Patient Day)	9.40
Actual Worked Hours Per Patient Day	8.86
% Difference	- 5.74
click here for more information	

Additional Care Team Members			
Skills	Shift Coverage		
	Day	Evening	Night
Unit Nurse Management	x		
Staff Educator	x		
Clinical Nurse Specialist			
Unit Clerical Support	x	x	
1:1 Patient Observer	x	x	x
Admissions Nurse			
Patient Transport Team			
IV Therapy Team / Line Access	x	x	
Monitor Technician			
Rapid Response Team	x	x	x
Respiratory Therapy Support	x	x	x
Nutritionist	x		

Additional Unit Information:
Lack of centralized transport system, professional and support staff transport patients and labs inter-unit and inter-
department. Satellite Pharmacy coverage from 7am-9:30pm
Director of Nursing and Clinical Manager/Educator provide
coverage for both Critical Care Units.
High volume and acuity, can be up to 50% turnover in a day.
De-centralized Phlebotomy, EKG, and AccuChecks. Clinical
Aides provide administrative support for Unit. Standards of
care are maintained for Cardiovascular patient population.

Rehab Activities (OT, PT, Speech)	x		
Clinical Pharmacist	x	x	
Licensed Social Services / Case Management	x		
Spiritual Services	x		
Hospitalist / NP / PA	x	x	x
Intensivist / Neonatologist	x		
Nursing Student	x	x	
Recreation / Milieu Therapist			
Intern / Resident	x		

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